

# Higher Level Skills Certificate IV in Hospitality



## SIT40416 Certificate IV in Hospitality

Using the Queensland State Government's Higher Level Skills initiative

To be eligible to enrol in the Higher Level Skills initiative, prospective students must:

- be aged 15 years or above and no longer at school
- permanently reside in Queensland
- be an Australian citizen, Australian permanent resident (includes humanitarian entrant), temporary resident with the necessary visa and work permits on the pathway to permanent residency, or a New Zealand citizen
- not have or be enrolled in a certificate IV or higher-level qualification, not including qualifications completed at school and foundations skills training
- Show proof they have been employed on a continuous basis for at least 1 month.

Includes  
RMLV

This training is delivered with the QLD Higher Level Skills Program. Qualifications issued by EDB Training Services RTO ID: 32376 Mobile: 0418-989-094 Email: [brad@edbtraining.com.au](mailto:brad@edbtraining.com.au)

Further information can be found at - <https://training.qld.gov.au/training/incentives/highskills>

### SIT40416 Certificate IV in Hospitality Includes:

- BSBDIV501 – Manage diversity in the workplace
- SITHIND004 – Work effectively in hospitality service
- SITXCCS007 – Enhance customer service experiences
- SITXCOM005 – Manage conflict
- SITXFIN003 – Manage finances within a budget
- SITXHRM001 – Coach others in job skills
- SITXHRM003 – Lead and manage people
- SITXMGT001 – Monitor work operations
- SITXWHS003 – Implement and monitor work health and safety practices
- SITHIND001 – Use hygienic practices for hospitality service
- SITXFSA002 – Participate in safe food handling practices
- SITHIND002 – Source and use information on the hospitality industry
- SITXCOM002 – Show social and cultural sensitivity
- SITXHRM002 – Roster staff
- SITEEVT005 – Plan in-house events or functions
- SITXCCS006 – Provide service to customers
- SITHFAB016 – Provide advice on food
- SITHFAB017 – Provide advice on food and beverage matching
- SITHFAB005 – Prepare and serve espresso coffee
- SITXFSA001 – Use hygienic practices for food safety
- SITHFAB002 – Provide responsible service of alcohol

Duration: up to 2 years



Non concession card holders \$100

OR

Full concession card holders \$50

Students will be charged on enrolment

